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The Contents of BPMJ Vol. 10, No. 5

Extracting value from data - the performance planning value chain

Andy Neely; Yasar Jarrar (pp. 506 - 509)

Keywords: *Value Analysis; Performance Measurement (Quality)*

Article Type: *Comparative/evaluators* Content Indicators: *Research Implications-**; *Practice Implications-**; *Originality-**; *Readability-***

From process measurement to performance improvement

Ian Robson (pp. 510 - 521)

Keywords: *Process Management; Performance Management; Complexity Theory; Supply Chain Management; Performance Measurement (Quality)*

Article Type: *Wholly Theoretical* Content Indicators: *Research Implications-***; *Practice Implications-****; *Originality-***; *Readability-****

Structure, speed and salience: performance measurement in the supply chain

Chris Morgan (pp. 522 - 536)

Keywords: *Performance Management; Organizational Analysis; Supply Chain Management; Information Management; Performance Measurement (Quality)*

Article Type: *Theoretical with Worked Example* Content Indicators: *Research Implications-***; *Practice Implications-***; *Originality-***; *Readability-****

Measuring employee assets - The Nordic Employee Index™

Jacob K Eskildsen; Anders H Westlund; Kai Kristensen (pp. 537 - 550)

Keywords: *Employees; Measurement; Job Satisfaction; Scandinavia*

Article Type: *Theoretical with Worked Example* Content Indicators: *Research Implications-***; *Practice Implications-***; *Originality-***; *Readability-****

Intellectual capital - defining key performance indicators for organizational knowledge assets

Bernard Marr; Gianni Schiuma; Andy Neely (pp. 551 - 569)

Keywords: *Intellectual Capital; Assets; Performance Measurement (Quality); Knowledge Management*

Article Type: *Comparative/evaluators* Content Indicators: *Research Implications-***; *Practice Implications-***; *Originality-***; *Readability-****



Proposed analysis of performance measurement for a production system

H'ng Gaik Chin; Muhamad Zameri Mat Saman (pp. 570 - 583)

Keywords: *Quantitative Methods; Production Methods; Performance Measurement (Quality); Decision Making; Manufacturing Systems; Strategic Planning*

Article Type: *Theoretical with Application in Practice* Content Indicators: *Research Implications-**; Practice Implications-**; Originality-**; Readability-****

Activity-based costing for logistics and marketing

Drew Stapleton; Sanghamitra Pati; Erik Beach; Poomipak Julmanichoti (pp. 584 - 597)

Keywords: *Activity-Based Costs; Logistics; Marketing; Information Gathering*

Article Type: *Wholly Theoretical* Content Indicators: *Research Implications-**; Practice Implications-**; Originality-**; Readability-****

Guest editorial

Performance measurement in the 21st century From performance measurement to performance management